



# Tech Times

monthly newsletter

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This Month in Review: Meet our newest members of the team! Learn more about our Managed Services

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Provide  
Feedback

'You can't stop the waves, but you  
can learn to surf'

-Jon Kabat Zinn

## What are our customers saying?

"First Citizens' determined we wanted a third party to help us with our IT needs and we engaged with MTSi. They have evolved into simply being part of our team. They listen to what we are trying to accomplish and provide valuable insight and support to help us. We appreciate the partnership".

CEO - Christopher Howard  
First Citizens Federal Credit Union

## Meet our Newest Team Members!

In an effort to provide the best service possible we continue to grow our team of professionals. Thank you for your continued business!



**Sadie Galary**  
Client Service Coordinator



**Steven Allain**  
Level II Support Engineer



## Managed Services, Moving from Reactive to Proactive

With all the focus on Cyber Security Technologies like MFA and EDR, sometimes organizations lose sight of the importance of basic network support functions and that is where Managed Services come in. In a break-fix model, customers wait for something to go wrong to call for help. In a Managed Services arrangement, the service provider constantly monitors your network and makes sure your files are backed up, system patches are applied, and network security is up to date. Managed services give you the protection of a skilled team watching over your systems on a continuous basis to keep trouble at bay and keep your network running smoothly.

Contact Sales for more information at [sales@mtsolutions.net](mailto:sales@mtsolutions.net)

Learn more about our Managed Services

## 2022 Cybersecurity Trends: Ransomware Quick References from CISA.GOV



- **Ransomware: What It Is and What to Do About It (CISA):** General ransomware guidance for organizational leadership and more in-depth information for CISOs and technical staff: [https://www.us-cert.cisa.gov/sites/default/files/publications/Ransomware\\_Executive\\_One-Pager\\_and\\_Technical\\_Document-FINAL.pdf](https://www.us-cert.cisa.gov/sites/default/files/publications/Ransomware_Executive_One-Pager_and_Technical_Document-FINAL.pdf)
- **Ransomware (CISA):** Introduction to ransomware, notable links to CISA products on protecting networks, specific ransomware threats, and other resources: <https://www.us-cert.cisa.gov/ransomware>
- **Security Primer – Ransomware (MS-ISAC):** Outlines opportunistic and strategic ransomware campaigns, common infection vectors, and best practice recommendations: [Security Primer – Ransomware \(cisecurity.org\)](https://www.cisecurity.org/security-primer-ransomware)
- **Ransomware: Facts, Threats, and Countermeasures (MSISAC):** Facts about ransomware, infection vectors, ransomware capabilities, and how to mitigate the risk of ransomware infection: [Blog Posts \(cisecurity.org\)](https://www.cisecurity.org/blog-posts-ransomware)
- **Security Primer – Ryuk (MS-ISAC):** Overview of Ryuk ransomware, a prevalent ransomware variant in the SLTT government sector, that includes information regarding preparedness steps organizations can take to guard against infection: [Security Primer – Ryuk \(cisecurity.org\)](https://www.cisecurity.org/security-primer-ryuk)

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