



# Tech Times

monthly newsletter

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**This Month in Review:** New Look to our Newsletter coming for 2023! Stay Tuned for the date of our Cyber Panel in February, Rackspace Exchange Ransomware Event

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Feedback

We are excited to announce a new look for our 2023 Tech Times monthly newsletter.

We look forward to being able to share important MTSI news and IT security news with our readers.

### What are our customers saying?

Survey Score: 5.00 out of 5.00

**Question:** Additional Comments  
**Response:** You guys (and gals) are the best!

**Question:** How would you rate the timeliness of the resolution of your issue?  
**Response:** 5

**Question:** Was the issue resolved or work completed to your satisfaction?  
**Response:** 5

## Cyber Insurance / Cyber Security Panel



In February, MTSi will team up with three local insurance agents and our partner cyber security vendors to answer your questions about protecting your firm from cyberattack. Local insurance experts will discuss various policy options, which losses they cover, and which technology products and practices you need to qualify for insurance. Our cyber security experts will help demystify cyber security products and put you on the road to a safer 2023.

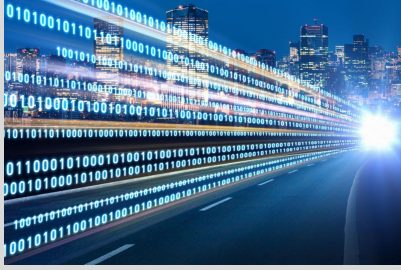
This lively panel discussion is a great way to get your questions answered.

There is no fee for this live Webex event.

Contact Sales for more information at [sales@mtsolutions.net](mailto:sales@mtsolutions.net)

### Services Spotlight

Are you subject to the FTC



## Safeguards Rule?

### FTC Extends Deadline for “Reasonable Cyber Safeguards”

The FTC Safeguards Rule requires many companies to implement reasonable cyber safeguards. This includes creating an *information security program* and implementing some mandatory cyber security technologies. The deadline of December 9, 2022 has now been pushed back to June 9, 2023. The rule applies to a wide variety of non-banking financial institutions. If you handle sensitive non-public customer data, your firm might be required to comply. Find out if you are subject to the rule here. You can read the full text of the FTC announcement here.

[Learn More](#)

## 2022 Cybersecurity Trends: Rackspace blames ransomware attack for ongoing Exchange outage

[Official Link](#)

Cloud computing giant Rackspace has confirmed that it has been hit by a ransomware attack that has left a number of its customers without access to email.

Rackspace’s hosted Microsoft Exchange service started experiencing problems on Friday last week. At the time, Rackspace posted a notice on its status page saying that due to a “security incident,” it had “powered down and disconnected” the service. In an update published on Tuesday, Rackspace has confirmed that a ransomware attack is behind the ongoing outage.

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