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PH: 508.324.9475 [www.mtsolutions.net](http://www.mtsolutions.net)

## Tech Times

monthly newsletter

**In this Edition:** Cyber Protection webinar, Local Cyber-Attacks, News & Tips, Customers are saying?

### Services Spotlight



#### Cyber Protection for Small and Medium Business

Free Webinar March 9<sup>th</sup> 1:00 pm

Industry professionals from Humphrey Covill & Coleman, Partners Insurance, Cisco, and N-able will join us here at MTSi to talk about Cyber Insurance and Cyber Security.

With Ransomware and Phishing on the rise, you can't afford to miss this free event.

We will answer your questions about:

- Comparing cyber liability insurance policies
- Filling out your cyber insurance application
- What is and is not covered by various policies
- What's hidden in the fine print
- Using Multi-Factor Authentication (MFA)
- Why people are switching from anti-virus to EDR

**All attendees are eligible to win one of (5) \$50 Amazon Gift cards to be drawn after the presentation. Winners will be notified via email.**

[Register Here](#)

### 2023 Cyber-Security Trends:

#### Local Cyber-Attacks

**What do BCC, Swansea Public Schools and Nantucket Public Schools Have in**

## Common?

Each of these schools was shuttered in separate ransomware attacks in the thirty-eight days from December 23 to January 31.

The **Bristol Community College** attack on December 23 was the worst, keeping the systems down at the school for a week.

The **Swansea Public Schools** attack was next on January 3rd, but Swansea fared better, only closing school for a day and a half.

Finally, **Nantucket Public Schools** were closed on January 31. Children returned to school a day and a half later, though the computer systems were not restored to normal operation.



[Read More](#)

## News & Tips

- **AI as Co-Pilot: Your Online Life Is About to Change, Like It or Not**
- **Twitter outage sees users told they are over daily tweet limit**
- **U.S., Britain impose sanctions on Russia's Trickbot hacking gang**
- **Microsoft Taps ChatGPT to Boost Bing—and Beat Google**

[Provide Feedback](#)

## What are our customers saying?

**Survey Score:** 5.00 out of 5.00

**Question:** What could we have done to better meet your expectations?

**Response:** Nothing. Completely satisfied with Brian. Excellent job!

**Question:** Do you have any outstanding issues you would like us to address?

**Response:** None. Excellent job

**Question:** Did the technician clearly communicate with you the resolution of the issue?

**Response:** 5



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